

FOR IMMEDIATE RELEASE

Best of California Awards recognize diversity, anti-human trafficking and other technology-enabled initiatives

Awards also acknowledged 32 Californians for outstanding IT service and support.

Sacramento, Calif. – August 11, 2016 – The Center for Digital Government presented the Best of California Awards today during the California Technology Forum.

The Best of California Awards recognize state and local government organizations for innovative technology initiatives.

This year's **Best of California Awards** include:

- City of Los Angeles' Diversity in Technology Initiatives. Mayor Eric Garcetti and the
 LA Technology Council are collaborating on a program to improve gender diversity
 among the city's technology staff. Initiatives include outreach to local universities and
 support for civic hackathons and female internships. As a result, the city's programming
 staff is now 42 percent female. The initiative also encourages qualified female
 contractors to compete for city contracts and supports women-owned startups through
 The Elevate Project of Los Angeles.
- Alameda County's MAP1193 Mobile Tool to Stop Human Trafficking. The county's new app is specifically designed to mobilize citizens to become community anti-human trafficking advocates. Citizens use the app to report compliance with Senate Bill 1193, which requires certain organizations to display a "Stop Human Trafficking" poster in full view of the public and its employees.
- The California Employment Development Department's Unemployment Insurance Online (UI Online). This Web-based tool and mobile app provides citizens an online process for managing UI claims 24/7. In its first year UI Online served more than 500,000 citizens, 90 percent of whom rated their experience using the service as "excellent" or "good."

"The Best of California awards recognize the people behind new applications and innovations that are improving the lives of citizens all over the state," said Todd Sander, executive director of the Center for Digital Government. "The Center is delighted to honor public servants who are helping move government forward with new technology."

Best of California Award winners are selected by a panel of judges based on a number of criteria, including collaboration among agencies, innovative use of technology, economic benefits and improving public services and business processes. See the complete story here.

The Best of California Awards also honor people dedicated to California public service. This year, 32 people were selected to receive awards for <u>Outstanding IT Service and Support.</u>

The full list of 2016 Best of California Awards includes:

Demonstrated Excellence in Project Management

 Crystal Taylor, Assistant Director, California Project Management Office, California Department of Technology

Best Application Serving the Public

- Unemployment Insurance Online, California Employment Development Department
- DebtWatch Open Data Website, California State Treasurer
- Foster Health Link, Ventura County

Best Application Serving an Agency's Business Needs

OC Expeditor Procurement and Contract Management Application, Orange County

Best IT Collaboration Among Organizations

- Families Engaging in New Interventions and Community Services, Santa Clara County
- Alameda County Permit Portal

Best Mobile/Wireless Project

- MAP1193 Mobile Tool to Stop Human Trafficking, Alameda County
- California Lottery Mobile Application

Most Innovative Use of Social Media/Citizen Engagement

Video-Rich Social Media, City of Long Beach

Most Innovative IT Workforce Initiative

- California Information Technology Leadership Academy (ITLA)
- Diversity in Technology Initiatives, City of Los Angeles

Best Data Analytics / Business Intelligence Project

- Customer Service Dashboards, California Public Employees' Retirement System (CalPERS)
- Human Resources Data Analytics/Business Intelligence Project, County of Los Angeles

ABOUT THE CENTER FOR DIGITAL GOVERNMENT

<u>The Center for Digital Government</u> is a national research and advisory institute focused on technology policy and best practices in state and local government. The Center provides publicand private-sector leaders with decision support and actionable insight to help drive 21st-century government. The Center is a division of <u>e.Republic</u>, the nation's only media and research company focused exclusively on state and local government and education.

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