

The Housing and Community
Development Department
(HCD) plays a lead role in the
development of housing and
programs to serve the county's
low and moderate income
households, homeless, and
disabled populations.
HCD maintains and expands
housing opportunities for
low-and moderate-income
persons and families in
the county by:

Preserving the county's housing stock through rehabilitation and repair assistance programs.

Expanding the supply of affordable housing for lower income renters and owners, including first-time homebuyers.

Serving the needs of the homeless community as the lead agency in the countywide homeless collaborative and partnering with homeless service providers.

Revitalizing low-income neighborhoods by installing sidewalks and public accessibility improvements, and by constructing neighborhoodserving facilities.



Alameda County is an Equal Housing Opportunity supporter

Homeowners Foreclosure Assistance

IF YOU

- Expect your interest rate to reset
- Are having trouble paying your mortgage
- Think you will go into foreclosure
- Have received a notice of delinquency/default
- Are in foreclosure
- Believe you have a predatory loan and need legal advice

AVOID RESCUE SCAMS.

Contact a Certified Foreclosure Prevention Counselor

The following agencies are non-profit and community-based organizations that provide homeownership counseling, predatory lending counseling, information on preventing foreclosure, education regarding delinquencies, credit bankruptcy and payment options:

- □ ACORN Housing, Oakland, www.acornhousing.org, (510) 436-6532
- □ Asian Inc www.asianinc.org (415) 928-5910
- □ Community Housing Development Corporation of North Richmond, www.chdcnr.com, (510) 412-9290
- □ Consumer Credit Counseling Services of the EB www.cccsebay.org (800) 308-2227, (866) 515-2227
- Consumer Credit Counseling Services of SF www.cccssf.org,
 (415) 788-0288; www.housingeducation.org (800) 777-7526
- □ Lao Family Community Development, www.laofamilynet.org, (510) 533-8850
- □ Neighborhood Assistance Corporation of America (NACA), www.naca.com
- □ Operation HOPE, www.operationhope.org/oakland, (888) 388-HOPE
- □ NID Housing Counseling Agency, www.nidonline.com (510) 268-9792
- □ The Unity Council, www.unitycouncil.org (510) 535-6943
- ☐ Tri Valley Housing Opportunity Center, www.tvhoc.org, (925) 373-3150

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You should also:

- Contact your loan servicer, or lender
- Homeownership Preservation Foundation hotline www.995hope.org, (888) 995-HOPE

Enforcement (Filing Complaint)

These agencies receive complaints, review cases and enforce laws

- □ Better Business Bureau, (866) 411-2221, www.oakland.bbb.org
- □ California Attorney General's Office, www.ag.ca.gov/consumers, (916) 322-3360
- ☐ California Mortgage Banker's Association, www.cmba.com
- California Department of Consumer Affairs, www.dca.ca.gov
- California Department of Corporations, www.corp.ca.gov
- □ California Department of Real Estate, (510) 622-2552, www.dre.ca.gov
- ☐ FBI Field Offices, Mortgage Fraud, www. losangeles.fbi.gov
- ☐ Housing and Urban Development, www.hud.gov

Legal Resources

These agencies provide legal information, referral and representation.

- □ Bay Area Legal Aid (Oakland) (510) 663-4755; Clients call (510) 663-4744
- Housing and Economic Rights Advocates (Oakland, San Francisco, Contra Costa) (510) 271-8443
- □ Fair Lending Consortium (San Francisco) (415) 982-1510
- □ San Francisco Bar Association (415) 989-1616
- □ California Rural Legal Assistance (Marysville) (530) 742-5191 x306
- □ Law Foundation of Silicon Valley (408) 280-2400
- ☐ Fair Housing Law Project (San Jose) (408) 280-2410

Looking for Housing?

County-wide on-line searchable housing listings: www.achousingchoices.org